

## eStatement Application

At present the issuance of Statement (hereinafter referred to as "Statement") by Bangkok Bank Berhad("the Bank") to clients is via ordinary mail. As an added service to our valued clients the Bank is now providing the Statement electronically as an option to clients who wish to receive their statements via Electronic mail (hereinafter referred to as "eStatement"). Therefore, if you wish to receive the eStatement, please complete the Letter of Consent below and return the same to us.

Should you elect for eStatement, you will be able to have access to your eStatement by following the steps below:

- 1) eStatement will be sent as an attachment (PDF file) in the email. The minimum requirement to view the eStatement is Adobe Reader 5.0 or higher.
- 2) A pre-defined (non-changeable) password will be given by the Bank to view the eStatement.
- 3) You will be able to gain access to your eStatement after keying in your password.

In ensuring successful delivery of the eStatement, you are reminded to housekeep your e-mail account regularly. Once the election to receive the Statement electronically is made, in any event of failure to deliver the same electronically arising from your failure of whatsoever nature to maintain your system, the Bank is not obliged to sent the hard copy of the Statement to you via any other alternative mode.

Thank you

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## Letter of Consent to receive eStatement

To: **Bangkok Bank Berhad ("the Bank")**

I/ We hereby consent to my/our eStatement (referred to as eStatement) to be delivered to the email address stated below.

In consideration of you agreeing to my/our above request, I/we hereby give my/our consent for the Bank to: -

1. Issue and deliver the eStatement in electronic form;
2. Deliver the eStatement to my/our specific email address: \_\_\_\_\_ I/ We hereby agree that the eStatement shall be deemed to have been duly served and received by me/us, when it is sent to the e- mail address provided above and/ or any other e-mail address provided by me/ us in writing from time to time; even if the email was not successfully transmitted for reasons not attributable to the Bank;
3. Adopt any alternative mode of delivery which it deems appropriate in the circumstances including via post or facsimile transmission, in the event of the Bank's inability to send or transmit out the eStatement due to any electronic failure at their end.
4. Frequency : Monthly

I/We agree that the electronic transmission passes through software or infrastructure proprietary and / or in the possession or control of a third party independent vendor and the Bank makes no representation or warranty, express or implied or statutory of any kind or manner in respect of any of the aforementioned entities' software or infrastructure, and shall not be liable for any claim or demand howsoever arising from or relating to the relevant entity and / or their respective software or infrastructure.

I/We hereby acknowledge that the electronic transmission and processes is subject to risk of electrical, electronic, technical, computer-related faults and breakdowns, faults with computer software, problems occurring during data transmission, computer security threats such as viruses, hackers and crackers, fires, acts of God and / or any other events beyond the control of the Bank. I/We therefore agree that the Bank shall not in any way be liable for any loss, liability, expenses, damages or claims whatsoever arising from or relating thereto.

\_\_\_\_\_  
Signature of Authorised Signatory (ies)\*\*

\_\_\_\_\_  
Date

\*\* Affixation of common seal or company rubber-stamp in accordance to Board Resolution (BR) (where applicable).

Account Holder (s) Name: \_\_\_\_\_

Account No: \_\_\_\_\_

For Bank use:  
Date Received:

Checked By:

Authorised by: